



January 11, 2008

To whom it may concern,

Company: The Goodwill Group, Inc.
Representative: Shinichiro Kawakami
Representative Director and President
(Code No. 4723 TSE 1st Section)
Contact: Kazuo Osako
Executive Officer and General Manager, Public
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Notice of Suspension of Operations and Improvement Order Regarding Subsidiary “Goodwill, Inc.”

On January 11, 2008, in accordance with Articles 14:2 and 49:1 of the Law to Ensure Appropriate Administration of Worker Referral Services and Enhance etc. the Terms of Labor for Referred Workers (Hereafter referred to as “Worker Referral Law”), the Tokyo Labour Bureau issued an order for subsidiary “Goodwill, Inc.” (Hereafter referred to as “Goodwill”) to suspend worker referral operations and improve business operations due to the company violating the Worker Referral Law.

Details of administrative measures

In accordance with Articles 14:2 and 49:1 of the Worker Referral Law, the suspension of worker referral operations

- The suspension of worker referral operations for two months at all Goodwill branches
- The suspension of worker referral operations for four months at 67 Goodwill branches (Of a total of 708 branches)

Order to improve worker referral operations

- Worker referral operations between December 1, 2007 and January 10, 2008 are to be examined and any violations rectified
- Preventative measures should be implemented after researching and identifying why the current violations occurred
- The establishment of a policy and system to clearly identify the labor status of workers
- The establishment of compliance procedures

Date of suspension of operations

- From January 18 (Friday), 2008

Details of these administrative measures are currently being confirmed and further information will be disclosed once this has been completed.

Goodwill takes these administrative measures very seriously and, along with looking at why and how these problems occurred, intends to implement measures to prevent such incidents from occurring in the future.

While Goodwill cannot introduce new work to registered workers during the period of suspension, it is our intention to make every effort to secure employment opportunities for registered staff.

We wish to sincerely apologize for the inconvenience and concern this incident has caused customers, registered staff, all other related parties, and our shareholders.

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